



SERIES WARRANTY GUIDE

ECL SERIES LOUDSPEAKERS 3 YEAR LIMITED WARRANTY

Warranty summary for eligible Sound Barrier ECL Series Loudspeakers

1 YEAR STANDARD LIMITED WARRANTY

Three years total with registration within 90 days of original retail purchase.

[SOUNDBARRIER.COM/WARRANTY](https://soundbarrier.com/warranty)

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ECL Series Limited Warranty

1 Year Standard Coverage | 3 Years Total With Registration

Sound Barrier provides a one year standard limited warranty for the ECL Series models listed below. Register an eligible product within 90 days of the original retail purchase date to receive three years of total limited warranty coverage at no additional cost.

This ECL Series Warranty Guide controls the warranty duration and registration eligibility for the listed models. The Sound Barrier Global Warranty and Product Support Policy controls all other warranty conditions, exclusions, claims, remedies, service rules, and legal terms.

Warranty Period

Coverage	ECL Series Warranty Term
Standard Limited Warranty	One year from the original retail purchase date. Registration is not required.
Registered Limited Warranty	Three years total from the original retail purchase date. This is not three years in addition to the standard warranty period.
Registration Deadline	Register within 90 days after the original retail purchase date. Sound Barrier may accept registration up to 30 additional calendar days late with acceptable proof of purchase; acceptance during that grace period is not guaranteed.
Eligible Products	ECL10.2, ECL12.2, and ECL15.2 active full range loudspeakers, and the ECL118S active subwoofer.

What This Warranty Covers

During the applicable warranty period, Sound Barrier warrants that an eligible ECL Series product will be free from defects in materials and workmanship under normal professional use and when operated within its published specifications.

The same warranty period applies to the product and its factory-installed components, including the loudspeaker drivers, built-in amplifier, and DSP hardware where fitted. Coverage requires a confirmed manufacturing defect. A failure alone does not establish a defect; Sound Barrier may inspect, test, and evaluate the product before determining coverage.

Registration and Proof of Purchase

Register at SoundBarrier.com/warranty for the three year registered warranty. Registration confirms receipt of information; it does not approve or guarantee coverage. Coverage is for the Original Purchaser of a product purchased new through an Authorized Sales Channel and is not transferable except where required by law.

- A legible, genuine dated invoice or receipt from an Authorized Sales Channel is required for a warranty claim.
- The proof of purchase must identify the product and original purchase date. Sound Barrier may request the serial number, purchaser details, and other information needed to verify eligibility.
- When a claim is filed, Sound Barrier verifies the Authorized Sales Channel, purchase date, product identity, and applicable ECL Series warranty term.

Exclusions Relevant to the ECL Series

The Global Warranty and Product Support Policy contains the complete exclusions. For ECL Series products, claims are not covered to the extent the claimed failure was caused or contributed to by:

- Clipping, overpowering, excessive distortion, thermal or mechanical overload, excessive low-frequency content, improper DSP or crossover settings, or failure to use required system protection.
- Improper wiring, grounding, AC voltage or voltage-selector setting, power connection, ventilation, installation, mounting, suspension, maintenance, storage, transportation, or operation.
- Water, moisture, condensation, salt air, chemical exposure, extreme temperature, power surge, lightning, accident, impact, misuse, or use outside published specifications.
- Unauthorized repair, modification, alteration, tampering, disassembly, or non-approved replacement parts where that action affects the product or prevents proper evaluation.

How to Obtain Warranty Service

Before shipping an ECL Series product, review current documentation and troubleshooting resources, gather the proof of purchase and model and serial number, and contact Sound Barrier, the original Authorized Sales Channel, an authorized distributor, or the designated service center. Outside the United States, contact the authorized local distributor or designated service center first.

Do not ship a product until Sound Barrier or its authorized service provider issues an RMA number or other written authorization. The customer is responsible for packaging, insuring, and shipping the product to the designated service point. Unauthorized shipments may be refused or returned at the customer's expense.

Remedies and Other Important Terms

For a confirmed covered defect, Sound Barrier may repair the product, provide a replacement part, provide a comparable new or refurbished product, authorize local service, or provide another commercially reasonable remedy. A repaired or replacement item remains covered for the balance of the original applicable warranty period or 90 days, whichever is longer.

All general terms of the Global Warranty and Product Support Policy apply, including international administration, freight rules, fees for non-warranty or No Fault Found service, and limitations of liability. If this Guide conflicts with the Global Policy, the Global Policy controls all general terms; this Guide controls only ECL Series warranty duration and registration eligibility. Nothing excludes, limits, or waives rights that cannot lawfully be excluded, limited, or waived.

Policy Access

Register your product and access the complete Sound Barrier Global Warranty and Product Support Policy at SoundBarrier.com/warranty. Refer to the applicable product page for this ECL Series Warranty Guide and the Global Policy.

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